Report No. ED18062	**London Borough of Bromley**
	PART ONE - PUBLIC

Decision Maker:	**Education Children and Families Budget and Performance Sub-Committee**
Date:	**18 July 2018**
Decision Type:	Non-Urgent Non-Executive Non-Key
Title:	**Performance Reporting – Children's Scrutiny Dataset**
Contact Officer:	Naheed Chaudhry, Assistant Director Strategy, Performance and Business Support Tel: 020 8461 7554 E-mail: naheed.chaudhry@bromley.gov.uk
Chief Officer:	Ade Adetosoye, Deputy Chief Executive and Executive Director Education, Health and Care
Ward:	All

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1. Reason for report

   1. To provide the Sub-Committee with a regular update on the performance of services for children. The performance index provided in appendix one is as at the end of May 2018.

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2. **RECOMMENDATION(S)**

   1. The Sub-Committee note and comment on the May 2018 outturn of key performance indicators and associated management commentary.

Corporate Policy

1. Policy Status: Not Applicable

2. BBB Priority: Children and Young People

Financial

1. Cost of proposal: No Cost

2. Ongoing costs: Not Applicable

3. Budget head/performance centre: N/A

4. Total current budget for this head: N/A

5. Source of funding:

Staff

1. Number of staff (current and additional):N/A

2. If from existing staff resources, number of staff hours: N/A

Legal

1. Legal Requirement: Non-Statutory - Government Guidance

2. Call-in: Not Applicable

Customer Impact

1. Estimated number of users/beneficiaries (current and projected):

Ward Councillor Views

1. Have Ward Councillors been asked for comments? No

2. Summary of Ward Councillors comments:

3.   COMMENTARY

3.1   In January 2018, the Sub-Committee received a draft of a new performance management framework document in respect of children's services. This document described the roles and responsibilities of elected members and officers in managing the performance of the council's services for children and families. The specific responsibilities of the Education, Children and Families Select Committee and its Budget and Performance Sub-Committee were identified as '*receiving reports on performance, asking challenging questions about areas of underperformance, and making recommendations accordingly to the Executive'.*

3.2   The accompanying report recommended that Sub-Committee should, on behalf of the Select Committee, receive a regular update on a suite of performance measures in respect of children's services. This would be over and above more detailed reports on specific areas of practice – eg Corporate Parenting reports; annual School Standards reports – already received by the Sub-Committee. The suite would be selected from the much wider set of data collected and reported both internally and externally in respect of children's services and would act as a regular 'health check' on key areas of service delivery to enable scrutiny and enquiry from elected members.

3.3   The Sub-Committee agreed a proposed suite of indicators in March 2018 and agreed to receive four performance reports a year. Where appropriate, Directors have attributed either a target or a range of acceptable performance/outturns alongside trend and benchmarking data, these allow Members to be alerted to issues where they need further exploration only. It was agreed that the quarterly reports would provide management commentary against those indicators that were performing below expectation. Directors would also report on any other indicators not in the index, by exception, should they have particular concerns or if they wished to report particularly good performance.

3.4   Directors have provided number and percentage outturns in order to allow the Scrutiny Committee to gain a sense of scale and relativity. It was agreed that the suite of indicators would be reviewed annually and changed only on a periodic basis.

3.5   It is worth noting that the committee will also be in receipt of the regular Finance, Contracts Register and Risk Register updates, these will provide some reassurance under the broader performance management framework.

3.6   **MANAGEMENT COMMENTARY ON EXCEPTION – Index indicators performing below expectation.**

3.7   As at the end of May 2018, the following Children's Scrutiny Dataset key performance indicators were performing below expectation.

3.8   **Indicator 16: % of reviews completed within timescale for Children subject of a Child Protection Plan (AMBER)**

3.9   As the end of May 2018, 94% of Child Protection reviews were completed in a timely way; performance is above the national comparator of 92%, but below the London average of 96% and our ambitious target range of 95% to 100%. The late reviews were in relation to two sibling groups, where inquorate is an issue attendance of relevant agencies is escalated, at a strategic level this was also discussed at the Children's Safeguarding Board. All late cases are reviewed by senior management in Quality Assurance to ensure safety as part of our business as usual approach.

4.   IMPACT ON VULNERABLE ADULTS AND CHILDREN

4.1   Examination of performance by elected members holding scrutiny roles is part of a broader performance management framework which supports improvement of services delivered to children, including those vulnerable to poorer outcomes.

5.   POLICY IMPLICATIONS

5.1   Following the disappointing Ofsted inspection of services to children in need of help and protection, looked after children and care leavers in 2016, the council committed to improving leadership and management of those services. The adoption of a new performance management framework is part of the overall children's services improvement plan developed following that inspection.

Non-Applicable Sections:	Financial Implications, Legal Implications, Personnel Implications, Procurement Implications
Background Documents: (Access via Contact Officer)	Children's Scrutiny Dataset, agreement of regular performance monitoring (March 2018) http://cds.bromley.gov.uk/ieListDocuments.aspx?CId=593&MId=6166&Ver=4 Children's Performance Management Framework (January 2018) http://cds.bromley.gov.uk/ieListDocuments.aspx?CId=593&MId=6069&Ver=4

Appendix One: Children's Scrutiny Dataset, May 2018